

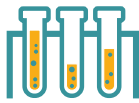
PATIENT RECORD LOOKUP

HOW DOES THIS SERVICE WORK?

Our patient record lookup service allows authorized HEALTHeLINK users to access clinical information for patients with whom they have a treating relationship. The purpose of this service is to give practices and care coordination networks instant access to information from across New York State that is crucial for the treatment and care management of patients. There are currently more than 50 data providers in WNY and hundreds more across the state contributing to HEALTHeLINK's available patient records - including many of WNY's largest hospitals, labs, and radiology centers. Our patient record lookup is consent driven, so there must be an affirmative consent in place for a patient's clinical record to be accessed.

WHAT RECORDS ARE AVAILABLE?

Records will vary from patient to patient, but the type of information available from linked providers can include:



Lab results



Radiology results and images (in most cases)



Transcribed reports



Medication fill history



Admission, discharge, and transfer (ADT) data



Data submitted from a medical provider's electronic medical record (EMR)

PATIENT RECORD LOOKUP AT A GLANCE



PROVIDES INSTANT ACCESS TO RECORDS FROM MORE THAN 50 DATA PROVIDERS



PATIENT RECORD LOOKUP IS CONSENT DRIVEN



THE ONLY TECHNICAL REQUIREMENT IS INTERNET ACCESS



AVAILABLE ONLY TO HEALTHeLINK USERS

WHAT DO I NEED TO DO TO PARTICIPATE?

In order to use this beneficial service, each of the following needs to be in place:



**Your practice must be a
HEALTHeLINK participant**



You need internet access



**You must be named an authorized user
by your practice's authorized contact**



**You need to have completed policy and
software training on the use of HEALTHeLINK**

Please note that HEALTHeLINK does perform routine and deliberate audits of a user's access of patient information. The results of these audits are reported back to a facility's compliance and privacy officers for review. Adherence to all HIPAA security and privacy rules is paramount to maintaining a patient's trust with regard to the access to his or her data. HEALTHeLINK takes this responsibility very seriously.

HEALTHeLINK has also built a pipeline to query other qualified entities (health information exchanges) throughout New York through the Statewide Health Information Network of New York (SHIN-NY). These queries are initiated for every patient searched through HEALTHeLINK.

READY TO GET STARTED?

If you're ready to put HEALTHeLINK's patient record lookup to work for your practice – or if you have any questions or concerns – please contact your HEALTHeLINK account manager. If you have not yet been assigned an account manager, please visit wnyhealthelink.com or call (716) 206-0993 ext. 311.